Frequently Asked Questions

How do I create my fundraising page?

To register and create your fundraising page, click the “Become a Fundraiser/Runner” button on our webpage. At the end, you will be prompted to set up your fundraising page. You can customize your page as well: tell your story, set a fundraising goal, upload videos and photos, etc.

Once you are registered as a fundraiser/runner and have set up your account, you may navigate back to your page using this link: https://manage.hakuapp.com/login/the-mccourt-foundation

Can donations be made by check?

Yes. All checks should be made payable to Door of Hope and mailed to 221 E. Walnut St. Suite 112, Pasadena, CA 91101, Attn: Melody Scott. Please be sure to include the name of the charity runner your donation is supporting. If donating $500 or more, we recommend you donate directly to DOH by check or online to avoid the higher processing fee.

My supporter needs a tax-receipt letter. How do I get one?

A tax receipt is automatically generated for supporters who give online through your personal fundraising page. For gifts made by cash or check, donors must provide their complete name (first and last names) and mailing address. We will mail them a letter and tax receipt when their gift has been processed.

Are all participants and teammates encouraged to fundraise?

Yes. Participation on the Door of Hope team for the Rose Bowl Half Marathon and 5K comes with a requirement to fundraise in support of Door of Hope. All charity runners, regardless of which charity they are supporting are required to raise a minimum of $500 for the Half Marathon and $150 for the 5K.

My employer will match my donation to the Rose Bowl Half Marathon. What do I need to do?

If your company has a matching gift program, please request a matching gift form from your Human Resources or Personnel department. Email it to donorcare@doorofhope.us.

How much does it cost to register to fundraise?

There is no cost to set up a fundraising page. We encourage you to make an initial donation to your page.

What’s a good fundraising goal?

Your fundraising goal is a personal choice based on your expectations, but we hope you will raise much more than the minimum. We recommend $1,000 for half marathon runners and $500 for 5K runners/walkers.

Who can I contact if I have trouble with the registration process or questions about the event?

Contact Melody at: melody@doorofhope.us.